

FORMULÁRIO – OFERTAS DE EMPREGO – ESTÁGIOS

DESCRIÇÃO

Indie Campers, the go-to campervan Marketplace, is on a mission of making road trips available to everyone. Thanks to its digital approach and customer-centric orientation, Indie Campers has developed a strong booking experience and high-quality road trips at affordable prices.

We have a global fleet of over 3,000 vehicles. In addition our platform hosts the campervans and motorhomes of countless individual and professional owners. Our vision is to become the world's No.1 road trip provider by continuing to expand – both vertically and geographically.

Indie Campers operates across the US in Los Angeles, San Francisco, Las Vegas, Denver, Salt Lake City, Phoenix, Orlando, and Miami, and in Europe in Germany, France, Spain, Italy, Portugal, Ireland, England, Scotland, Switzerland, Iceland, Sweden, Austria, Netherlands, Belgium, Sweden, Croatia, Norway, and has pick-up centres in more than 50 cities.

ENTIDADE

Indie Campers

LOCALIZAÇÃO/CONTACTOS

O estágio pode ser numa das localizações da Indie Campers na Europa. Alguns dos países são: Portugal, Espanha, França, Itália, Alemanha, Países Baixos, Suíça, Bélgica, Áustria, Irlanda, Suécia, Noruega e Finlândia.

TAREFAS A DESEMPENHAR

We are looking for university students who are seeking genuine work experience, vocational placement or an internship located in our **Depots in Europe**.

As an **International Operations Intern**, you'll be representing our brand in person, providing our guests with world-class customer service when they start and finish road trips of a lifetime. Do you enjoy challenges, meeting new people and fast-paced environments? If so, this position might be your next step!

WHAT WILL YOU WORK ON?

- **Client relationship management:** handle incoming reservations, register guests, process payments, explain the vehicle functionalities, as well as terms & conditions, and take care of check-ins and check-outs;
- **Operations handling:** Align the reservations with the available campervans, coordinate vehicle return from vendors or additional parkings;
- **Quality control:** Maintain our campervans in top condition, verify and prepare them, identify possible maintenance or repairing needs;
- **Stock management:** Monitor stock, register consumption and identify needs.

REQUISITOS DO(S) CANDIDATO(S)

WHO ARE WE LOOKING FOR?

- You're a student in Hospitality, Tourism, International Studies, Business Administration, or a related field looking for an internship (mandatory to be enrolled in a university);
- You are fluent in English, have a work permit and a valid driver's licence (mandatory);
- You like international environments and meeting new cultures;
- You have a natural talent for connecting with people and have a strong customer service orientation;
- You're a problem solver who thrives on creating solutions and is not afraid to get their hands dirty;
- You want a dynamic internship where you can put in practice the theoretical knowledge of your degree.

OUTRAS INFORMAÇÕES

DATA DE SUBMISSÃO DA OFERTA

04/12/2023

DATA LIMITE PARA SUBMISSÃO DE CANDIDATURA

31/01/2024